

## DC++ : Using DC++ : What is a Rollback Inconsistency?

### Question:

### Answer:

This message means that somehow the data has become corrupted during a transfer. Usually its because one of the users, either you or the one you are downloading from, is using a bad firewall such as ZoneAlarm which is intercepting some packets. There are three things you can try to fix the problem:

1. You can attempt to fix the file by chopping off the rollback bytes, using a tool like `cutoff`.
2. Delete the file and redownload it
3. Completely disable the rollback feature by changing the value in Settings -> Advanced to 0. You can do this, but at **your own risk**. The rollback is a scheme to ensure that the file you're resuming and the file you're downloading from a remote source are the same. If you disable it after getting the rollback inconsistency message, there **will** be corruption.